

23<sup>th</sup> March 2020

Dear Customer,

**Subject: Force majeure event in Relats' EMEA production plants**

As a result of the increasingly harsh measures imposed by authorities and governments to fight the Covid-19 pandemic, which include legal declaration of state of alert, emergency or public calamity, bans on leaving home and the closing of borders for non-essential goods, as well as our legal and moral obligation towards the protection and health of our employees, we regret to inform you that our production plants in EMEA (Catalonia, Romania and Morocco) are now subject to this **Force Majeure event**.

The immediate consequence is that our EMEA plants will be forced to reduce their production very significantly and eventually make a full stop in the production in the coming days, depending on the possible adoption of new harsher official measures or due to labour and transportation distress. This will affect first our plant in Caldes de Montbui (Catalonia, Spain), and secondly our Tangier (Morocco) and Cluj (Romania) plants.

That also means that we can no longer guarantee the fulfilment of all your running orders.

Unfortunately, nobody can predict now the duration of this health emergency, but naturally we will continue to inform you of any relevant changes from our side.

However, our commitment to your company continues to be the same as always and we will do our best efforts to fulfil the current orders of our customers to the extent that this continues to be possible and that you continue to be able to receive our goods. We will also try to respond to any other urgent needs you may have.

Since many of our customers have already informed us about their inability to receive our supplies, to optimise the deliveries and minimise any damage, we will contact you as soon as feasibly possible to discuss with you our ability to supply running orders, as well as your ability to receive our goods.

In any case, we will also need your cooperation when, hopefully soon, this situation ends and we can re-start the normal production volumes, because we will have to work together to re-plan the deliveries you will need while we reach the pre-crises production volumes.

It is important for us that we continue to be in touch in these very volatile circumstances. If you have any doubts or questions, please contact your usual contact persons at Relats.

We thank you for your understanding and wish that you and your families continue to stay healthy.

Kind regards,

RELATS, S.A.



Oriol Relats  
Managing Director

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